# GSCCCA Update Vol. 7, No. 3 September 2003

#### An update on the activities of the Georgia Superior Court Clerks' Cooperative Authority

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# **Board Meeting Review**

The Authority Board of Directors convened on July 9, 2003, for their quarterly meeting.

#### General Business & Auditor's Report:

After the Board unanimously approved the minutes for the April 2003 board meeting, Greg Morgan of Mauldin and Jenkins presented the Auditor's Report. His report contained the following:

- Collection of past due accounts has improved resulting in an increase in revenue. The Authority has been more aggressive in discontinuing service for accounts 60 days past due which has resulted in better collection rates. Establishing a "charge off" account is also being considered.
- The Equipment Replacement Reserve account reflects the fact that the Authority will need to replace equipment at some point. It is not actual cash on hand to buy the equipment.
- The UCC and Deed projects are showing a positive cash flow; Notary is breaking even in most months; and SB176 receives no revenue, and thus represents a pure expense to the Authority.
- Administrative costs are in line with budget projections.

• Based upon project commitments, the Authority has a net worth of 3.5 million dollars as of 05/31/03.

Mr. Morgan then presented a historical P/L statement. The report reflects the financial history of the Authority since its inception in 1994. The Board unanimously approved both reports. *(Cont. on page 2)* 

### What a Hit!

The Authority has implemented a web site statistical package in order to track the usage of our site. The following stats of note cover July 2003.

- Our web site served a record 33,829 unique visitors in July, an 11.2% increase over the previous month and a 36.9% increase since we began collecting statistics.
- Our site served a record 35,230,328 hits in July, an 8% increase over June and a 58.1% increase since we began collecting statistics.
- Our site served a record 1,588,307 hits in one day in July. We also served 1.5 million hits per day for ten days in July.

These numbers indicate that our customer base continues to grow steadily and that our site is providing a valuable service to many.

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#### SB50 Update:

Mr. John Myers presented an update on SB50 and reported that the Authority has been working with GCIC to streamline the setup process in order to help counties comply with the legislative mandate. Additionally, the Authority is beginning to hold one-on-one meetings with vendors in order to gauge their readiness and to get additional feedback on any other issues that might delay the installation.

#### PT61 Project Status:

Mr. Williams presented a report on the status of the PT61 project. Mr. Williams stated that the Authority has developed a version of the on-line form and continues to work on the process with the Department of Revenue. Mr. Myers gave an overview of the project from the point that the Department of Revenue first approached the Authority and the Council of Superior Court Clerks regarding the project. There will be a six-month transition period leading up to an anticipated start date of 01/01/04. Mr. Andy Wightwick presented a live demonstration of a prototypical on-line PT61 form. Discussion involved changes and amendments to the form before going "live."

#### **Other Projects & Issues:**

Mr. Williams gave a brief overview of the lien/plat project, the online notary commission project and the historical deed project cost and estimate.

Mr. Myers reported on GCAC's decision to discontinue payment to the Authority for Internet connection for judges. Notices were sent to clerks and judges in counties affected. Judges have been given the option to keep the service at a minimal cost or to drop the service. Mr. Myers stated that the Authority is not trying to push the sale of Internet connections but rather is only providing connection as a "good neighbor" policy in those situations where Internet connection is not available by other means.

The Board unanimously approved all reports presented at the meeting. The next regularly scheduled Board meeting is October 8, 2003.

## **Equipment replacement**

As reported at the Sea Palms meeting this past spring, the Authority will soon begin replacing out-of-warranty PCs (Gateway and HP 333s, Gateway 350s and search terminals). The primary goal of the Board is to ensure that the Authority is complying with all of its legislatively mandated programs. By providing equipment, the Board continues to support all counties in their efforts to comply with these programs.

Some programs, though, do not have 100% participation. Thus, each county needs to assess its compliance with the following before requesting new equipment:

- County has clean inventory sheet, i.e. not missing any equipment or it is explained via letter. Call (800.304.5174) or email Sharon Fort (<u>Sharon.Fort@gsccca.org</u>) at the Authority if you have questions regarding this.
- County is transmitting SB50 data electronically. (If you have any doubts, check with your case management vendor.)
- County is complying with the legislative mandate of HB1582 by transmitting lien data and images.

The Authority will work with counties individually and will continue to provide the necessary equipment to help any county come in compliance with the mandated programs.

GSCCCA Customer Support:

1.800.304.5174 or help@gsccca.org